

Elderlearn.

Guidelines for language students

ENGLISH

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What is Elderlearn?

Joining Elderlearn will help you speak and understand the Danish language better. We are matching language students, who want to improve their Danish language skills by talking to an elderly Dane. Once registered and matched, you will visit an elder either in their home or another place near their home. The meetings with the elderly are a unique opportunity to practice the Danish language, as well as to learn about Danish culture, traditions and history. Both language students and elders are voluntary participants and it is completely free to join Elderlearn.

Voluntary commitment

As a language student, you are voluntarily committing to build a relationship with elderly living in your community. We propose that the matches meet once a week for at least an hour to talk and practice the Danish language or do other activities of their choice. After the first meeting, you and your match will decide together when and how often you want to meet. For everyone to feel comfortable in their new relationship, we propose that you align your expectations, including talks about what you want to get out of the relationship, as well as your limitations.

Organizing meetings

Elderlearn will organize the first meeting. After the first meeting, you and your match will be responsible for organizing the next meetings. We have no expectations on when you meet or how often you meet. We do, however, recommend that you always plan the date and time for the next meeting while you are together. Remember to save the elder's phone number, so that you can reach out at any time.

Canceling meetings

If you are unable to attend a planned meeting, it is important that you cancel as soon as possible. If possible, you can suggest a new date for the next meeting when canceling. Remember to contact the elder by the telephone number provided in the email received the day you were matched. If you are certain that the elder uses text messaging, you can cancel with a text as well.

Weekly meeting registration

Every Sunday, you will receive an email. In the email, we want you to answer yes or no to whether you have met with your match during the week. It is important to Elderlearn that you respond to this email since we write reports based on the data we collect to partners in the municipality, as well as recommendations for the language students regarding job applications.

Elderlearn's contact with you

Elderlearn will contact you by phone call, text message or email in the following scenarios:

- **When organizing the first meeting**

We will be in contact with you and your match to find a date and time that suits both of you well for the first meeting. In a few cases, an Elderlearn employee will participate in the first meeting.

- **Follow up calls the first two weeks after you have been matched**

We are in contact with the language students and elders at the beginning of the match to follow up on how the match is going. This allows us to talk about the meeting, hear about the first impression, answer questions and address concerns.

- **Missing response on the weekly meeting registration**

If we don't receive your response, then we will contact and remind you of your missing response.

- **When we collect data for reports**

We will reach out to both language students and elders to ask them questions regarding the program when preparing reports. These reports are submitted to the different municipalities that we collaborate with.

A pause in the match

If your situation changes and you, for instance, you become very busy or are going to travel to another country for a longer period of time, then it is important that you inform your match and Elderlearn. We can then pause your relation for up to three months.

Termination of the match

If you want to terminate the match because you perhaps are moving away, starting a full-time job or you simply don't want to be a part of Elderlearn anymore, you need to inform both your match and Elderlearn. You can contact Elderlearn by phone: +45 60 56 06 53 or email: kontakt@elderlearn.dk

Thank you!

We are excited about you volunteering at Elderlearn. We hope that you will benefit greatly as you build a good relationship with your match.